

How to access the Online Learning Portal

The OLP is not compatible with Internet Explorer 11, which is still running on many Trust computers, due to the need to support clinical systems. To ensure your elearning is completed and assessed correctly please follow these instructions.

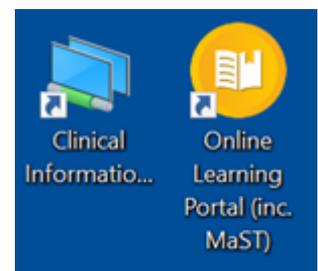
Access for FPH users

Look for this icon on your computer desktop and double-click it. This will start a session in Google Chrome and load the OLP for you.



Access for HH and WPH users

Open the Clinical Info and Apps group on your computer desktop, find this icon and double-click it. This will start a session in Google Chrome and load the OLP for you.



Pop-ups

OLP uses pop-ups so please make sure these are allowed on the browser you are using to access OLP. For example:

iPhones / iPads: Settings > Safari > Block Pop-ups – slide to off

Chrome: Click  > Settings > Privacy and security > Site settings > Pop-ups and redirects > Sites can send pop-ups and use redirects

Searching for elearning

If you wish to see a full list of what courses are available and are on a Trust computer, then click to view [the elearning portal page on Ourspace](#).

Please note that OLP itself has an excellent keyword search function to help you locate the elearning you are looking for.



Your Account

You can create your Profile ID, change your email address or be reminded of your Profile ID if you have forgotten it, by clicking the relevant button from the OLP front logon screen.



Queries

If you have any queries regarding the OLP, elearning or other online educational resources, then please direct these to our mailbox: fhft.learningportal@nhs.net